



## AN UNLIKELY CUSTOMER TRIAL

# Better check scanning, significant time savings

When developing a new product it's not often an organization has the opportunity to test and implement that product internally. However, that's exactly the opportunity Cummins Allison had with their new JetScan iFX™ i100 check and currency scanner. According to Bob Jordan, CFO at Cummins Allison, the tabletop scanner was a perfect fit for his Accounts Receivable department.



Bob Jordan, CFO at Cummins Allison

"I saw a demo of the check scanner at an employee communications meeting and thought it was something our Accounts Receivable department could really use," said Jordan. "Before I could even make it back to my office our Accounts Receivable supervisor found me to tell me the same thing."

The Accounts Receivable department is responsible for processing all the organization's incoming payments, a process that required multiple steps and several hours each day. Whenever a payment came in, Margaret Mexquitic, Accounts Payable Supervisor entered the payment into her accounting software, made two-sided copies of every check, filed the check copies and prepared a deposit for the daily courier pick-up. The

"On our highest volume days, I'm saving 2 to 2½ hours. A stack of 500 checks takes less than two minutes to run through the machine."

Margaret Mexquitic,  
Accounts Payable Supervisor

bulk of Mexquitic's time was spent at the photocopier making copies of each check.

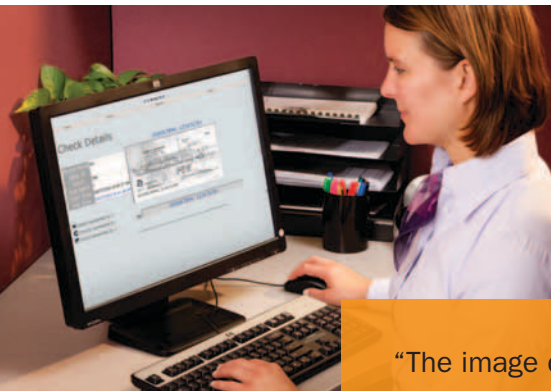
"You can only fit 5 checks at a time on our copier so I was spending 2 – 3 hours a day photocopying checks. Not only was I pulled away from my other responsibilities, but I was tying up the copier which impacted several other departments in the office," said Mexquitic.

## Saving over 2 hours a day

Once the JetScan iFX i100 was installed, Mexquitic saw an immediate impact on her day. Rather than spending hours standing in front of the photocopier, Mexquitic was able to scan dual-sided check copies in a matter of seconds. Mexquitic went from scanning 5 checks at a time to processing 400 checks per minute with the JetScan iFX. Mexquitic estimates that the JetScan iFX is giving her back close to 10 hours a week, time that she can spend focusing on other tasks.

According to Jordan, the ability to quickly recall checks is particularly helpful when handling customer inquiries and refunds.

“If a customer calls to ask if they’ve already paid an invoice or if they are requesting a refund, we’re able to find their check and resolve any issue quickly. Ultimately, it allows us to provide better customer service.”



“The image quality is much better than what we were getting off the photocopier – I have a nice clear picture of the front and back of each check.”

## Getting up to speed with the new technology

The JetScan iFX i100 completely transformed the way the organization processed their checks. According to Mexquitic, getting up to speed was easy. They quickly learned how to use the equipment, including the Image Management Software to look up checks.

“The machine is great, you just put a stack of checks in the top and it does the rest. After scanning a batch of checks, they instantly appear as a new batch on my computer.”

## Remote Deposit Capture is the next significant time saver

Jordan is excited for the next big breakthrough with the JetScan iFX i100: the ability to send check images to the bank for deposit credit.

“The JetScan iFX has already eliminated the bulk of the work associated with our deposit processing but we’re looking forward to some additional time and cost savings with Remote Deposit Capture. Remotely depositing checks will allow us to save on courier costs and free up even more time for our accounting personnel.”

Although the JetScan iFX has drastically reduced the time required to prepare deposits, Jordan is really looking forward to the day the department can eliminate the daily courier.



Jordan added that the support from the Cummins Allison service team was exceptionally helpful in supporting the installation. “The installation went very smoothly and our service team was able to quickly resolve any issues we had when getting up and running with the new equipment.”

“Once we add remote deposit capture, we expect to reduce our processing costs considerably.”



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## Generations of Vision and Excellence

Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, checks and coin. With a 100-year heritage of leadership in technology and product innovation, Cummins Allison serves the majority of financial institutions worldwide, as well as leading organizations in retail, gaming, law enforcement and government. Ninety-seven percent of our customers recommend our products and services.

CA holds more than 350 U.S. patents and invests double the industry average in R&D. Our world-class sales and service network includes hundreds of local representatives in more than 50 offices in North America, 4 wholly-owned subsidiaries in Europe and is represented in more than 70 countries around the world.

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