

# How much does the quality of self-service coin machines matter?

More than you might imagine.

Simply put, not all self-service coin machines are created equal. The better the design, the engineering and the technology, the more your financial institution benefits.

Choosing high quality equipment is a sound business practice because it not only enhances customer satisfaction, but also improves the value of your service and branch efficiency.

#### Measurable customer satisfaction

When customers are consistently pleased with their user experience and have high confidence in your equipment, it reflects positively on your financial institution. This encourages repeat business and generates word-of-mouth advertising that can bring in new customers. The reverse is also true. Frustrating experiences with machines that do not work properly that are broken or

out of order create negative impressions – complaints that customers are likely to share with friends and family members.

With high-quality Cummins Allison equipment, you can count on giving your customers the performance that keeps them coming back, time and again.

#### Speedy, reliable service

Our equipment sorts and processes coins faster than any other machine on the market – up to 4,100 coins per minute. Customer transactions are quick and efficient.

Our quality sorting technology assures accuracy, reduces jams, manages debris and minimizes rejection of good coins – reinforcing customer confidence.

#### Easy to operate

Our equipment is so easy to operate that even first-time users find it simple to use. Customers follow clear prompts – available in multiple languages – right on the large screen.

Save time and improve customer service with the Cummins Allison Money Machine™.



With high-quality Cummins Allison equipment, you can count on giving your customers the kind of performance that keeps them coming back.

## Minimum maintenance, maximum efficiency

One of the biggest advantages of high quality self-service coin machines is how little maintenance they require to deliver big benefits. Reliable equipment stays up and running longer. It also minimizes daily machine management responsibilities so tellers can be more productive. Here are more reasons why high-quality Cummins Allison machines deliver better benefits:

### Maximum uptime

Our durable and reliable equipment delivers significantly higher performance and uptime of 98%. With only one moving part, our patented sort head design ensures essentially trouble-free operation, less maintenance, fewer repairs and lower repair costs.

### Error-free counting

Cummins Allison self-service coin centers feature the same robust technology used by high volume customers, such as armored carriers and vaults. The accuracy rating of 99.995% is the highest in the industry.

### Fewer interruptions

With their large coin collection capacity, our machines need to be emptied less often. And when emptying is required, the coin storage containers are easy to access and change quickly, minimizing or eliminating time-consuming tasks.

### Ease of management

The intuitive design of our machines means your employees can learn to accurately handle management tasks with minimal training. And because they're easy to use, tellers don't need to spend valuable time instructing or assisting customers.

### World class service and support

Whenever machines do require maintenance or repairs, our local, highly-trained service staff is well-prepared to meet your needs – quickly and cost-effectively. We offer a variety of preventive maintenance plans to make ownership worry-free.

## Cummins Allison: Committed to quality, committed to you.

Cummins Allison is a world-recognized technology leader in cash and coin processing equipment, providing best-in-class products that customers rely on the world over. We're dedicated to continuing to set the standard for accuracy and dependability – and to raise the bar on innovation.

To find out how to put high quality Cummins Allison self-service coin machines to work building your bottom line, visit [financial.cumminsallison.com](http://financial.cumminsallison.com)



Cummins Allison machines consistently deliver 98% uptime, ensuring quality service to your customers.



852 Feehanville Drive  
Mt. Prospect, IL 60056  
800 786 5528  
[cumminsallison.com](http://cumminsallison.com)

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## Generations of Vision and Excellence

Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, checks and coin. With a 125-year heritage of leadership in technology and product innovation, Cummins Allison serves the majority of financial institutions worldwide, as well as leading organizations in retail, gaming, law enforcement and government. Ninety-seven percent of our customers recommend our products and services.

CA holds more than 350 U.S. patents and invests double the industry average in R&D. Our world-class sales and service network includes hundreds of local representatives in more than 50 offices in North America, 4 wholly-owned subsidiaries in Europe and is represented in more than 70 countries around the world.

Form 023-1880