

How much does the quality of self-service coin machines matter?

More than you might imagine.

Simply put, not all self-service coin machines are created equal. The better the design, the engineering and the technology, the more benefits your customers and your store receive.

Choosing high quality equipment is a sound business practice because it not only improves ROI, but also enhances your customer satisfaction and the value of the service.

High customer satisfaction is good for your bottom line. When customers are consistently pleased with their self-service coin machine experience and have high confidence in your equipment, it reflects positively on your store. This helps generate repeat business and plenty of word-of-mouth advertising to bring in additional customers. On the flip side, frustrating experiences with self-service

counters that don't work create negative impressions of your store, potentially driving away business.

With high-quality Cummins Allison equipment, you can count on giving your customers the kind of performance that keeps them coming back, time and again.

Speedy, reliable service

Our equipment sorts and processes coins faster than any other machine on the market – up to 4,100 coins per minute. Our quality sorting technology speeds coin processing further by reducing jams, managing debris and minimizing rejection of good coins. There is no waiting and no frustration because of a “broken” or “out of order” machine. This means customers can complete transactions quickly and spend more time shopping in your store.

Auto payout

Our FastPay™ feature conveniently makes cash payouts right at the machine, saving customers valuable time – and sending satisfaction levels soaring. And they're often likely to spend that cash right there in your store. If they want to use a gift card, your store loyalty card or other forms of payment – these options are available as well.

Easy to operate

Our equipment is so easy to operate that even first-time users will find it simple to use. Customers easily follow clear prompts – available in multiple languages – right on the large display screen.

Save time and improve customer service using Money Machine™ with automated payout.



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Maximum uptime + minimum maintenance = better profitability

One of the biggest advantages of high quality self-service coin machines is how little maintenance they require to deliver big benefits. Reliable equipment stays up and running longer – so you can make more profit. It also minimizes the assistance of your customer service employees – so they can be more productive.

Here are more reasons why high-quality Cummins Allison machines deliver more benefits:

Maximum uptime

With significantly higher 98% uptime, our reliable and durable machines substantially increase your profit potential. Plus, our patented sort head design has only one moving part, which ensures less maintenance, fewer repairs and lower repair costs.

Error-free counting

Cummins Allison self-service coin counters feature the same robust technology used by high volume customers, such as armored carriers and large banks. The accuracy rating of 99.995% is the highest in the industry.

Ease of management

Your store employees already have plenty to do taking care of your customers. The less time they have to spend managing or assisting with self-service coin counters, the more productive and efficient they can be. Our machines have a large coin collection capacity, which means they need to be emptied less often. And when they do, the coin storage containers are easy to access and change quickly, minimizing or eliminating time-consuming tasks.

Well-planned design

The design of our machines allows your employees to learn to accurately handle management tasks with minimal training. It also reduces attendant service requests, so your employees don't need to spend valuable time instructing or assisting customers.

World class service and support

Whenever machines do require maintenance or repairs, our local, highly-trained service staff is well-prepared to meet your needs – quickly and cost-effectively. We offer a variety of preventive maintenance plans to make ownership worry-free.

Cummins Allison: Committed to quality, committed to you.

Cummins Allison is a world-recognized technology leader in cash and coin processing equipment, providing best-in-class products that customers rely on the world over. We're dedicated to continuing to set the standard for accuracy and dependability – and to raise the bar on innovation.

To find out how to put high quality Cummins Allison self-service coin machines to work building your bottom line, visit grocer.cumminsallison.com



Cummins Allison machines consistently deliver 98% uptime, boosting profit potential



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Generations of Vision and Excellence

Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, checks and coin. With a 100-year heritage of leadership in technology and product innovation, Cummins Allison serves the majority of financial institutions worldwide, as well as leading organizations in retail, gaming, law enforcement and government. Ninety-seven percent of our customers recommend our products and services.

CA holds more than 350 U.S. patents and invests double the industry average in R&D. Our world-class sales and service network includes hundreds of local representatives in more than 50 offices in North America, 4 wholly-owned subsidiaries in Europe and is represented in more than 70 countries around the world.

Form 023-1874